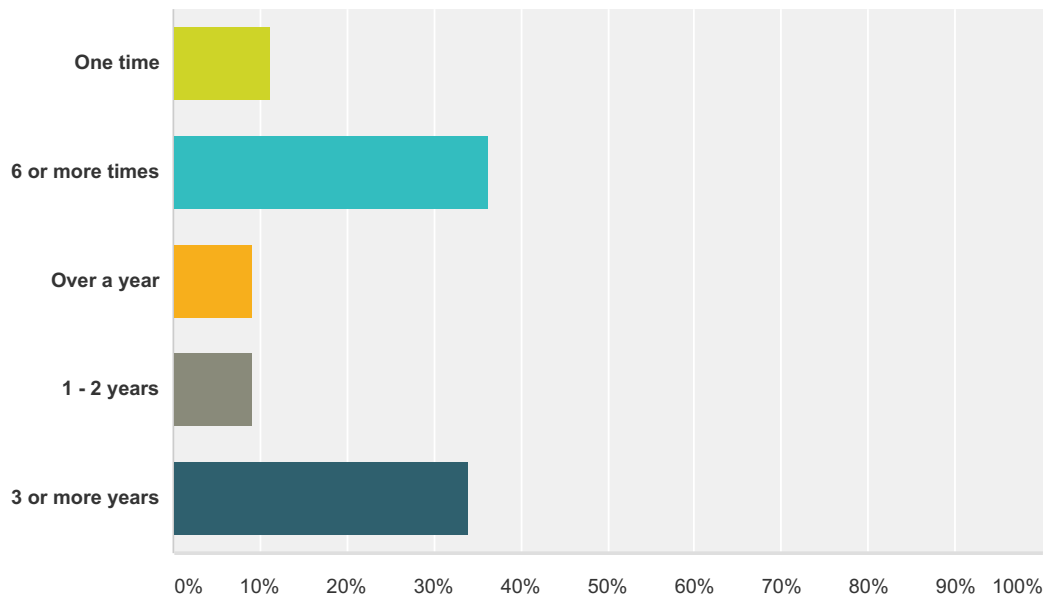


OJT Tulsa Quality Improvement Survey

Q1 How long have you been a participant in OJT Tulsa?

Answered: 44 Skipped: 0



Answer Choices	Responses
One time	11.36% 5
6 or more times	36.36% 16
Over a year	9.09% 4
1 - 2 years	9.09% 4
3 or more years	34.09% 15
Total	44

Q2 How did you hear about OJT Tulsa?

Answered: 42 Skipped: 2

#	Responses	Date
1	Glen hall	4/30/2015 12:50 PM
2	Berry Miller	4/30/2015 10:56 AM
3	Through church friends	4/30/2015 8:20 AM
4	Job recruiter	4/30/2015 5:37 AM
5	An acquaintance when I lost my job in 2011	4/29/2015 10:37 PM
6	Close friend	4/29/2015 10:36 PM
7	Rick Coltman	4/29/2015 9:08 PM

OJT Tulsa Quality Improvement Survey

8	referral from someone that attended	4/29/2015 8:19 PM
9	Asbury Meth. Church announcements	4/29/2015 6:44 PM
10	Church wall	4/29/2015 6:04 PM
11	Friend	4/29/2015 5:38 PM
12	Through Asbury UMC	4/29/2015 3:44 PM
13	I don't recall	4/29/2015 3:42 PM
14	Someone who attended told me about OJT.	4/29/2015 3:37 PM
15	Kim Armstrong	4/29/2015 2:33 PM
16	A friend	4/29/2015 1:54 PM
17	I am a member and attend FUMC.	4/29/2015 1:42 PM
18	I think I started when Mr. Johnson and his as- sistant first began the program in the larger room at FUMC.	4/29/2015 1:22 PM
19	Church friend	4/29/2015 12:55 PM
20	i'm sorry I don't even remember	4/29/2015 12:20 PM
21	From a friend that works with my wife.	4/29/2015 12:19 PM
22	A recruiter I interviewed with.	4/29/2015 12:00 PM
23	Steve Copeland told me.	4/29/2015 11:46 AM
24	Paige Harris, Russ Knight	4/29/2015 11:39 AM
25	Heather Cupp	4/29/2015 11:29 AM
26	My Uncle Scott Musick and Jim Blazer	4/29/2015 10:57 AM
27	From a friend	4/29/2015 10:45 AM
28	Word of mouth.	4/29/2015 10:43 AM
29	Glen Hall	4/29/2015 10:40 AM
30	through a friend	4/29/2015 10:34 AM
31	Word of mouth (my wife's work)	4/29/2015 10:32 AM
32	Asbury	4/29/2015 10:14 AM
33	Friend	4/29/2015 10:12 AM
34	Gina Miller, a past OJT attendee.	4/29/2015 10:10 AM
35	Family friends had suggested it working for them.	4/29/2015 10:09 AM
36	From a recruiter - Landon Dick	4/29/2015 10:07 AM
37	Do not recall	4/29/2015 10:06 AM
38	Through a recruiter	4/29/2015 10:05 AM
39	Friend. One begger telling another where to find bread.	4/29/2015 10:03 AM
40	Another volunteer	4/22/2015 12:22 PM
41	Russ Knight	4/21/2015 3:18 PM
42	met Russ Knight 2-3 yrs before having time to attend	4/21/2015 3:06 PM

Q3 What do you like most about OJT Tulsa?

Answered: 43 Skipped: 1

OJT Tulsa Quality Improvement Survey

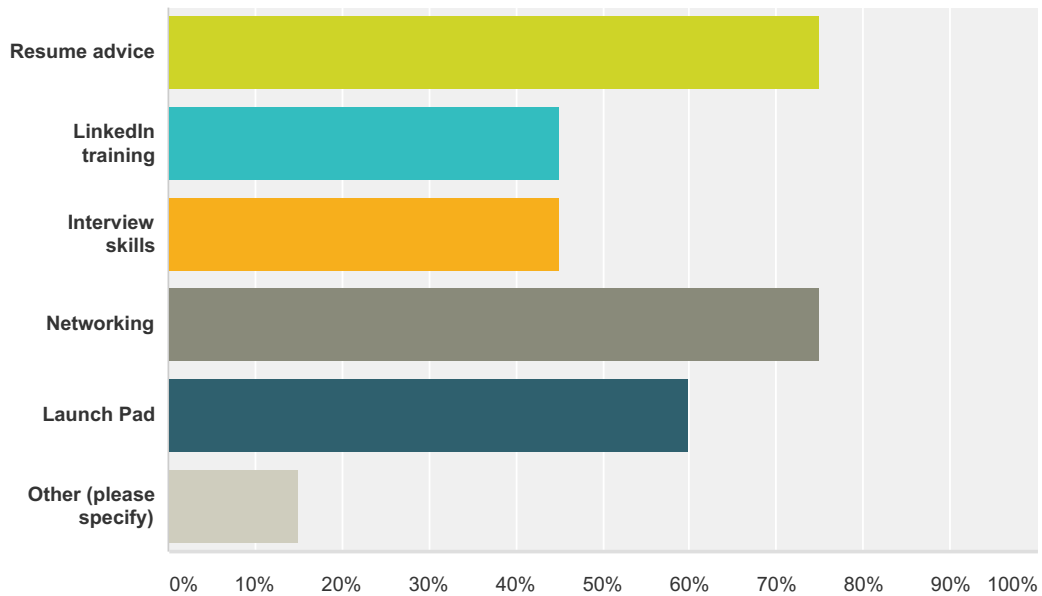
#	Responses	Date
1	great, friendly people! Really helped improve my resume.	4/30/2015 12:50 PM
2	That it seeks to give real world experience to job seekers	4/30/2015 10:56 AM
3	OJT Tulsa was a place I could go and be reassured that everything was ok. It helped me get through a rough time.	4/30/2015 8:20 AM
4	The atmosphere. A head on approach.	4/30/2015 5:37 AM
5	I love the support and realistic assistance it offers people without a job	4/29/2015 10:37 PM
6	Volunteers committed to help	4/29/2015 10:36 PM
7	it's a place to be encouraged and motivated for continuing the job hunt.	4/29/2015 9:08 PM
8	support group	4/29/2015 8:19 PM
9	They are very professional, nice and informed.	4/29/2015 6:44 PM
10	resume help, networking, linkedIn help, interview skills, launch pad	4/29/2015 6:04 PM
11	Support system	4/29/2015 5:38 PM
12	Opportunities to learn, network and job leads	4/29/2015 3:44 PM
13	Awesome spiritual uplift as well as assistance with all the tools for job moves	4/29/2015 3:42 PM
14	People who are in charge care about those of us who need a job. They are successful in helping people get a job.	4/29/2015 3:37 PM
15	Being a safe place, quality concern and training to do a better job search, personal counseling if asked for, helps you have a good day during a bad week	4/29/2015 2:33 PM
16	networking	4/29/2015 1:54 PM
17	The support it provides.	4/29/2015 1:42 PM
18	You never get enough networking. The two most valuable things are who you know and who knows you.	4/29/2015 1:22 PM
19	It gave me a start on what I had to do to market myself which I never learned in college or grad school.	4/29/2015 12:55 PM
20	Start and end with prayer. Speakers are generally very helpful, informative, and obviously care about the participants	4/29/2015 12:20 PM
21	All of the insight and advise	4/29/2015 12:19 PM
22	The people who are involved will help you out if they can.	4/29/2015 12:00 PM
23	Sharing in the celebration of the talents and abilities that Launch Pad reveals in both the Launch person and the responses from the "audience".	4/29/2015 11:46 AM
24	People want to help.	4/29/2015 11:39 AM
25	The advice and encouragement given to job seekers.	4/29/2015 11:29 AM
26	I have not been able to come often, but when I have I have enjoyed many things - the positive energy and confidence boost it provides, the strategic and often overlooked/forgotten/unknown ways to go about job hunting, AND networking with the leaders and attendees.	4/29/2015 10:57 AM
27	Helped with interview skills	4/29/2015 10:45 AM
28	The Contact	4/29/2015 10:43 AM
29	keeping my spirits up and the Launch pad gives you confidence and a better direction	4/29/2015 10:40 AM
30	great advice and feedback, very involved group	4/29/2015 10:34 AM
31	It a positive experience amid a sea of uncertainty.	4/29/2015 10:32 AM
32	The interaction and networking	4/29/2015 10:14 AM
33	Helpfulness and insight.	4/29/2015 10:12 AM

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34	The goal of getting everyone employed! Also, the different fields of interest represented ranging from the compassionate non-profit type to the stoic/structured engineering type.	4/29/2015 10:10 AM
35	Community. This is a group of professionals that wants to see you succeed in your search and will provide support along the way!	4/29/2015 10:09 AM
36	The support and encouragement from knowledgeable people	4/29/2015 10:07 AM
37	Encouragement, networking, best practices in career search, speakers...really everything.. Christian based	4/29/2015 10:06 AM
38	The realization that I wasn't alone and the knowledgeable advice that was presented during the meetings.	4/29/2015 10:05 AM
39	Support, contacts, and training in job search skills	4/29/2015 10:03 AM
40	A place to send job seekers who need help	4/22/2015 12:22 PM
41	it meets needs of a wide variety of people	4/22/2015 9:43 AM
42	Helping others	4/21/2015 3:18 PM
43	encouragement, practical equipping and energizing of Job Seekers.	4/21/2015 3:06 PM

Q4 What services(s) did you benefit from the most at OJT Tulsa?

Answered: 40 Skipped: 4



Answer Choices	Responses	Count
Resume advice	75.00%	30
LinkedIn training	45.00%	18
Interview skills	45.00%	18
Networking	75.00%	30
Launch Pad	60.00%	24
Other (please specify)	15.00%	6
Total Respondents: 40		

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#	Other (please specify)	Date
1	Speaker through the years	4/30/2015 10:56 AM
2	speaker's	4/30/2015 5:37 AM
3	job leads	4/29/2015 3:44 PM
4	People pray with me and for me.	4/29/2015 3:37 PM
5	flexibility to speak when you have a idea	4/29/2015 2:33 PM
6	Future Launch pad on May 7, 2015.	4/29/2015 1:22 PM

Q5 Was there anything you didn't like about your experience at OJT Tulsa?

Answered: 30 Skipped: 14

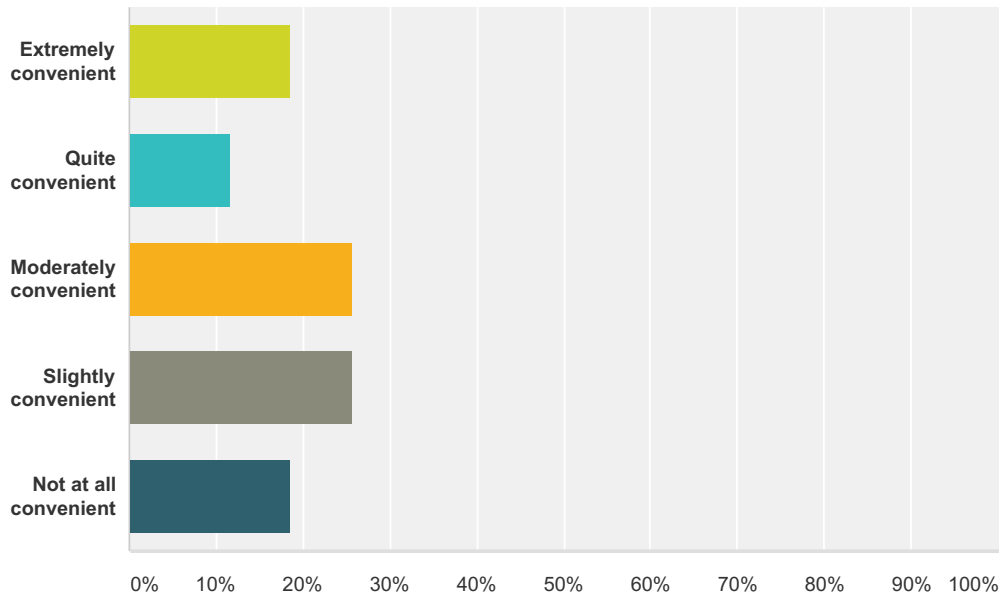
#	Responses	Date
1	Yes. There is a lot of misinformation that is disseminated at these meetings, both by speakers (in the past, at least) and by audience members who are allowed to expound on skills of which they have no/little knowledge.	4/30/2015 10:56 AM
2	No	4/30/2015 5:37 AM
3	I didn't stay involved was I found a position because the times generally conflicted with work.	4/29/2015 10:37 PM
4	No. Learned something new every week.	4/29/2015 10:36 PM
5	I didn't feel included in everything as others did, and felt others were given more time and attention.	4/29/2015 6:44 PM
6	No	4/29/2015 6:04 PM
7	No	4/29/2015 5:38 PM
8	I have a hard time getting downtown. I also felt like the focus was older viewpoint and that OJT would be a hard sell for the younger generation. (I am older and was fine but my 24 year old daughter was very turned off)	4/29/2015 3:44 PM
9	Nope.	4/29/2015 3:42 PM
10	no	4/29/2015 3:37 PM
11	N/A	4/29/2015 1:54 PM
12	Not enough pure networking. Netw'g needs to be at least once per month.	4/29/2015 1:22 PM
13	I understand that as a non oil industry/non business major, I did not fit well into the Tulsa industry/OJT box, and I received help from OJT contributors outside of OJT with my challenges	4/29/2015 12:55 PM
14	Earlier in the program, I didn't always know in advance who the speaker would be or the topic - I've actually seen repeats. I believe you've remedied that now and have a calendar available so participants know what to expect.	4/29/2015 12:20 PM
15	No, everyone was friendly and very helpful, I recommend OJT to everyone.	4/29/2015 12:19 PM
16	I never really got a job that fits my qualifications. Definitely not their fault, but it just helped me get low paying temp jobs from recruiters who were involved.	4/29/2015 12:00 PM
17	no	4/29/2015 11:46 AM
18	Some of the suggestions presented might have been slightly dates and not relevant to today's job market.	4/29/2015 11:29 AM
19	N/A	4/29/2015 10:57 AM
20	No	4/29/2015 10:45 AM
21	Good weekly experience	4/29/2015 10:43 AM
22	no all is great	4/29/2015 10:40 AM

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23	cannot think of a thing	4/29/2015 10:34 AM
24	not really	4/29/2015 10:32 AM
25	No	4/29/2015 10:12 AM
26	No.	4/29/2015 10:10 AM
27	It didn't actually work directly for me. I did in reality get a job by staying up late and searching in the internet. I got some confidence meeting with the team and it helped me in some ways, ultimately it is up to the individual to really keep momentum in the search.	4/29/2015 10:09 AM
28	no	4/29/2015 10:06 AM
29	n/a	4/29/2015 10:05 AM
30	You get out what you put in - on #4 - I could not 'type' comments if I selected any item other than 'other'	4/21/2015 3:06 PM

Q6 How convenient is our location for you at River Oaks 101st & Yale (1st Tuesday workshop)?

Answered: 43 Skipped: 1



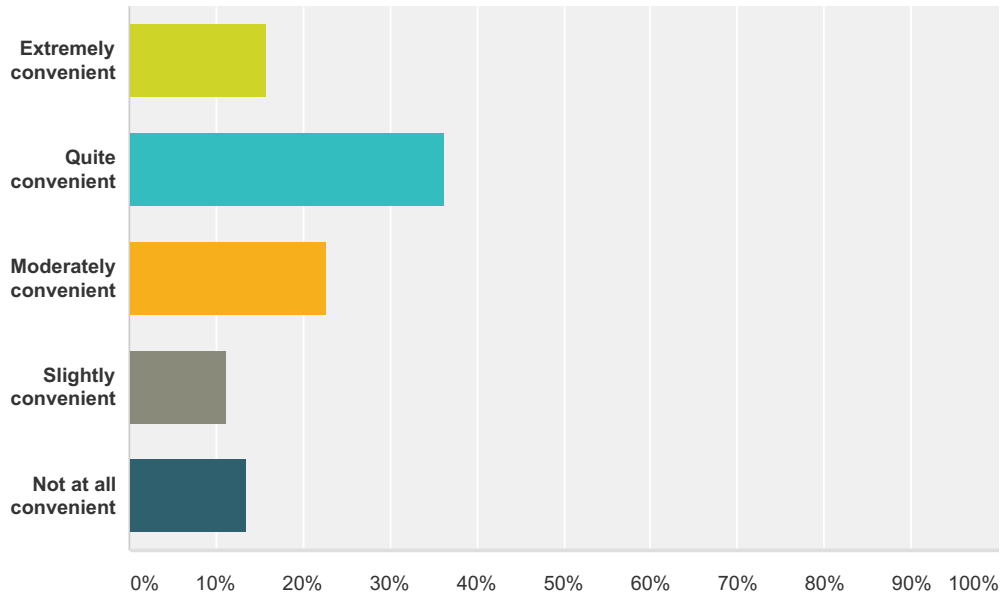
Answer Choices	Responses	Count
Extremely convenient	18.60%	8
Quite convenient	11.63%	5
Moderately convenient	25.58%	11
Slightly convenient	25.58%	11
Not at all convenient	18.60%	8
Total		43

Q7 How convenient is our location for you at AUMC 71st & 169 (3rd Tuesday

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workshop)?

Answered: 44 Skipped: 0

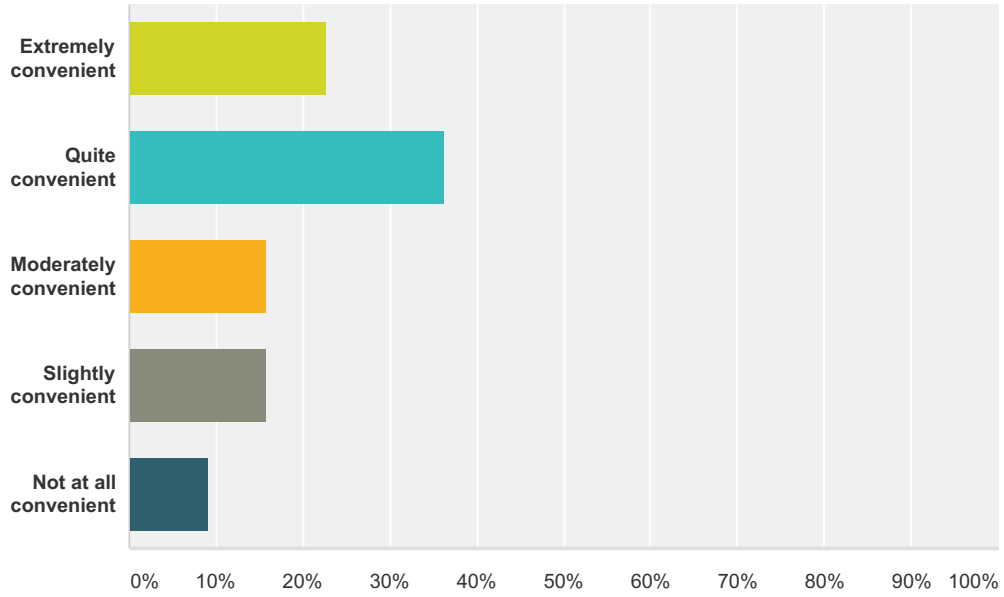


Answer Choices	Responses	
Extremely convenient	15.91%	7
Quite convenient	36.36%	16
Moderately convenient	22.73%	10
Slightly convenient	11.36%	5
Not at all convenient	13.64%	6
Total		44

Q8 How convenient is our location for you at FUMC Downtown Tulsa (every Thursday Launch Pad & guest speaker)?

Answered: 44 Skipped: 0

OJT Tulsa Quality Improvement Survey

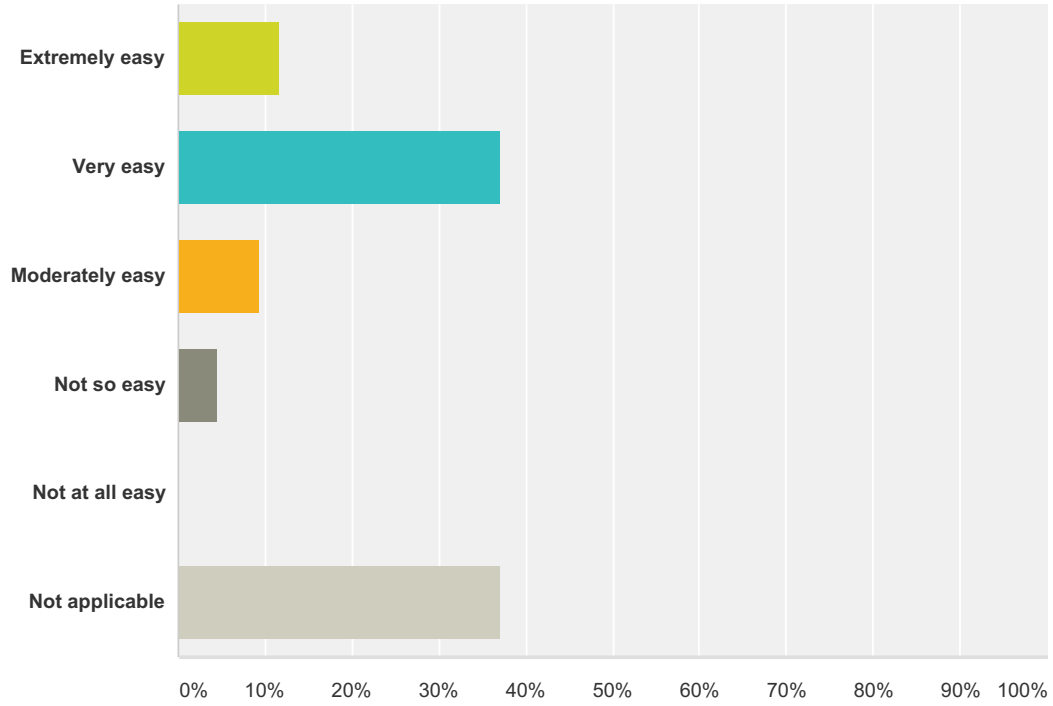


Answer Choices	Responses	
Extremely convenient	22.73%	10
Quite convenient	36.36%	16
Moderately convenient	15.91%	7
Slightly convenient	15.91%	7
Not at all convenient	9.09%	4
Total		44

Q9 How easy was it to find what you were looking for on our website?

Answered: 43 Skipped: 1

OJT Tulsa Quality Improvement Survey

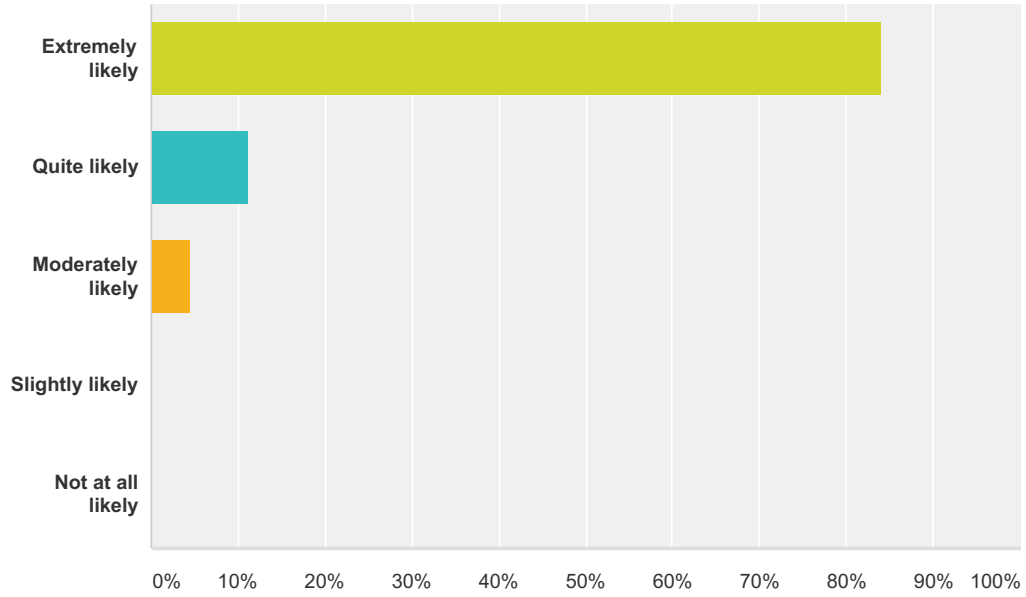


Answer Choices	Responses
Extremely easy	11.63% 5
Very easy	37.21% 16
Moderately easy	9.30% 4
Not so easy	4.65% 2
Not at all easy	0.00% 0
Not applicable	37.21% 16
Total	43

Q10 How likely are you to recommend our service to others?

Answered: 44 Skipped: 0

OJT Tulsa Quality Improvement Survey

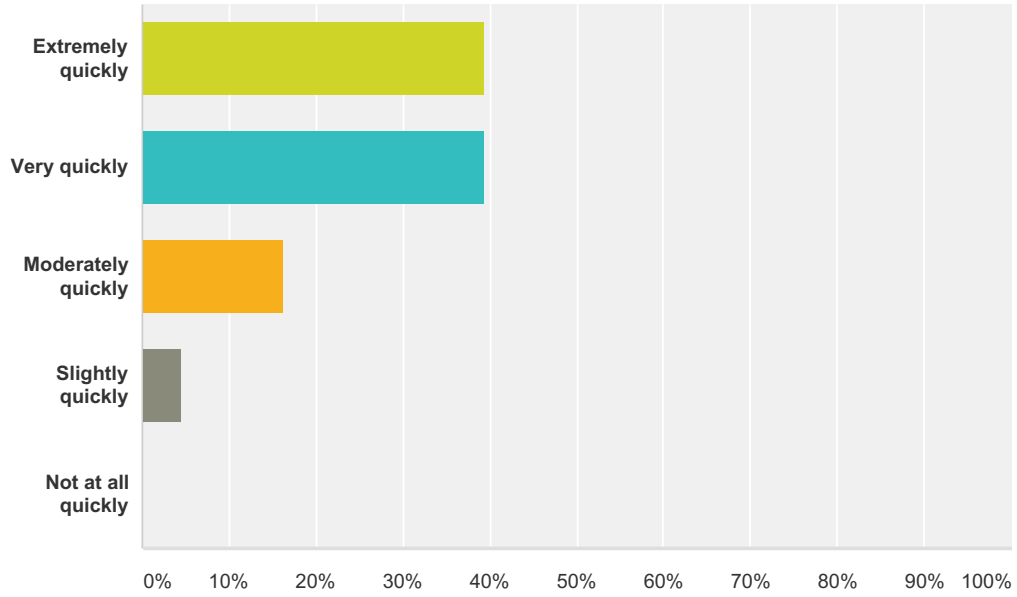


Answer Choices	Responses
Extremely likely	84.09% 37
Quite likely	11.36% 5
Moderately likely	4.55% 2
Slightly likely	0.00% 0
Not at all likely	0.00% 0
Total	44

Q11 How quickly does our leadership team respond to your needs?

Answered: 43 Skipped: 1

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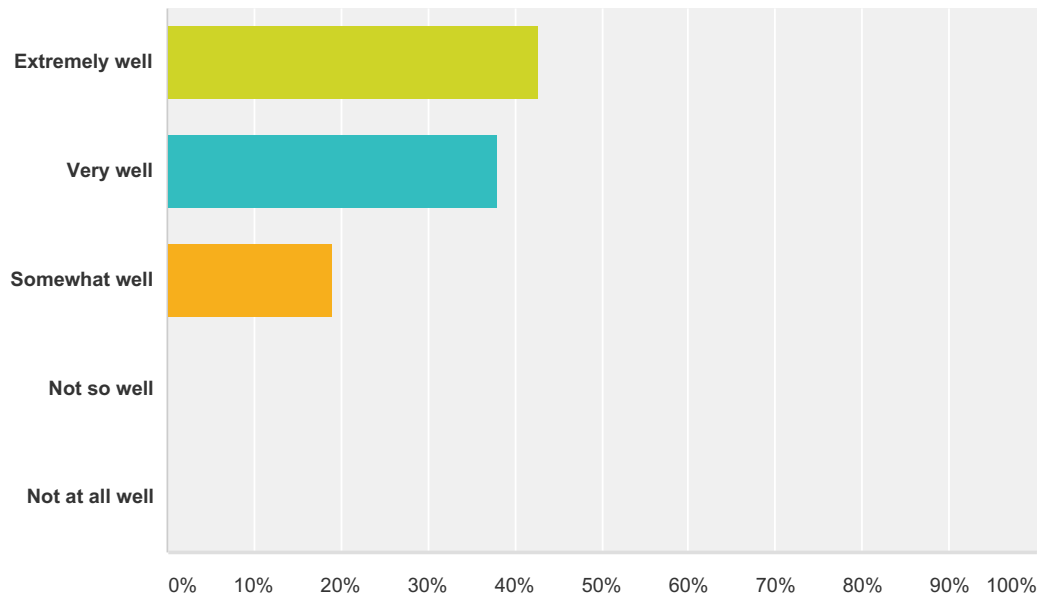


Answer Choices	Responses	
Extremely quickly	39.53%	17
Very quickly	39.53%	17
Moderately quickly	16.28%	7
Slightly quickly	4.65%	2
Not at all quickly	0.00%	0
Total		43

Q12 How well do we understand your questions and concerns?

Answered: 42 Skipped: 2

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Answer Choices	Responses
Extremely well	42.86% 18
Very well	38.10% 16
Somewhat well	19.05% 8
Not so well	0.00% 0
Not at all well	0.00% 0
Total	42

Q13 What can we do to improve OJT Tulsa?

Answered: 22 Skipped: 22

#	Responses	Date
1	Vet the speakers. Have someone in charge to help correct incorrect information from audience... and be willing to say it.	4/30/2015 10:56 AM
2	All is well	4/30/2015 5:37 AM
3	The skills I learned were invaluable, but the job I found had no connection to my time with OJT. Most of the jobs I've seen through OJT are not relevant to my job experience.	4/29/2015 10:37 PM
4	Continue to offer opportunity. It might be helpful to have some separation between ministry to chronic unemployed and temporary unemployed and have some specialization to that end. It might be helpful to consider generational experiences. The twenty something crowd has a hard time relating to the silver backs.	4/29/2015 3:44 PM
5	I see you already have by adding another evening a month at another church.. great news	4/29/2015 3:42 PM
6	Pray for more people who can take on volunteer duties of OJT, so that OJT can grow and meet the needs of more people.	4/29/2015 3:37 PM
7	Tulsa community job boards need to know you exist and are there to help anyone who will respond to your meetings.	4/29/2015 2:33 PM
8	Tell more people	4/29/2015 1:54 PM

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9	Possibly try a program of just Launch pad for a program. Have a quarterly luncheon. Celebrate birthdays. I would very much like to get the media to cover my launch. I need work, pref PT and extremely quick.	4/29/2015 1:22 PM
10	I have not used OJT for a few years, but from when I used it and feedback I got from others, diversifying the network, (for me it would be BioScience, which admittedly is small in Tulsa.) but I also got the impression the Tulsa World section of the Classifieds "Education Training and Library" is not represented well at OJT either.	4/29/2015 12:55 PM
11	The Yahoo Groups email I receive is really cluttered and hard to read	4/29/2015 12:20 PM
12	Keep going.	4/29/2015 12:00 PM
13	As a community faith based service with many of the volunteers professional level recruiters and counselors, I would like to see transcripts available on the OJT Tulsa website for the content guest speakers present. If that is not possible could there be links to podcasts? I think your website is fantastic.	4/29/2015 11:46 AM
14	Online visibility.	4/29/2015 11:39 AM
15	Continue what you all are doing!	4/29/2015 10:57 AM
16	?	4/29/2015 10:45 AM
17	promote job fairs and networking events	4/29/2015 10:40 AM
18	You are already doing a great job!	4/29/2015 10:34 AM
19	suggest you bring back the "general session" that Heather Cupp used to do...for newcomers that need an "overview"	4/29/2015 10:32 AM
20	Have recruiters actively engaging members.	4/29/2015 10:09 AM
21	more advertising of our service	4/22/2015 9:43 AM
22	continue to generate more referrals and recruit future volunteers	4/21/2015 3:06 PM

Q14 Do you have any suggestions on how to promote OJT Tulsa?

Answered: 28 Skipped: 16

#	Responses	Date
1	Give info to major companies in Tulsa, especially those who are known for down-sizing. Maybe strike up a sponsorship with the Chamber or the Y.	4/30/2015 10:56 AM
2	Al ready covered	4/30/2015 5:37 AM
3	Network at other professional organizations in Tulsa. Invite those organizations to the regular OJT meetings for networking opportunities.	4/29/2015 10:37 PM
4	1. Since we have a Tulsa World person in the group, maximize the connection without compromising the connection.' 2. Midday Tulsa on Channel 8 - send Russ 3. Tulsa monthly magazine 4. Other TV stations 5. Church bulletins - since it is a church ministry 6. Presentation to Tulsa Young Pro's	4/29/2015 10:36 PM
5	Contact more businesses and business leaders in the surrounding Tulsa area. Have a Career Fair some day.	4/29/2015 6:44 PM
6	Use church resources to testify successes to a wider group. I for one greatly appreciate the time and effort these volunteers have put into the ministry. Great job!	4/29/2015 3:44 PM
7	contact HR departments at companies going through layoffs. I.e. oil and gas, etc	4/29/2015 3:42 PM
8	I have created and recently updated a pdf document that summarizes OJT. I sent it to those who need to attend. Email me if you want to see it. gwschill@att.net	4/29/2015 3:37 PM
9	Maybe someone would offer assistance like OKlahoma job link or unemployment of the state to know what you are providing.	4/29/2015 2:33 PM
10	Advertise in Tulsa World in job section,online adds, free adds, job search sites...	4/29/2015 1:54 PM

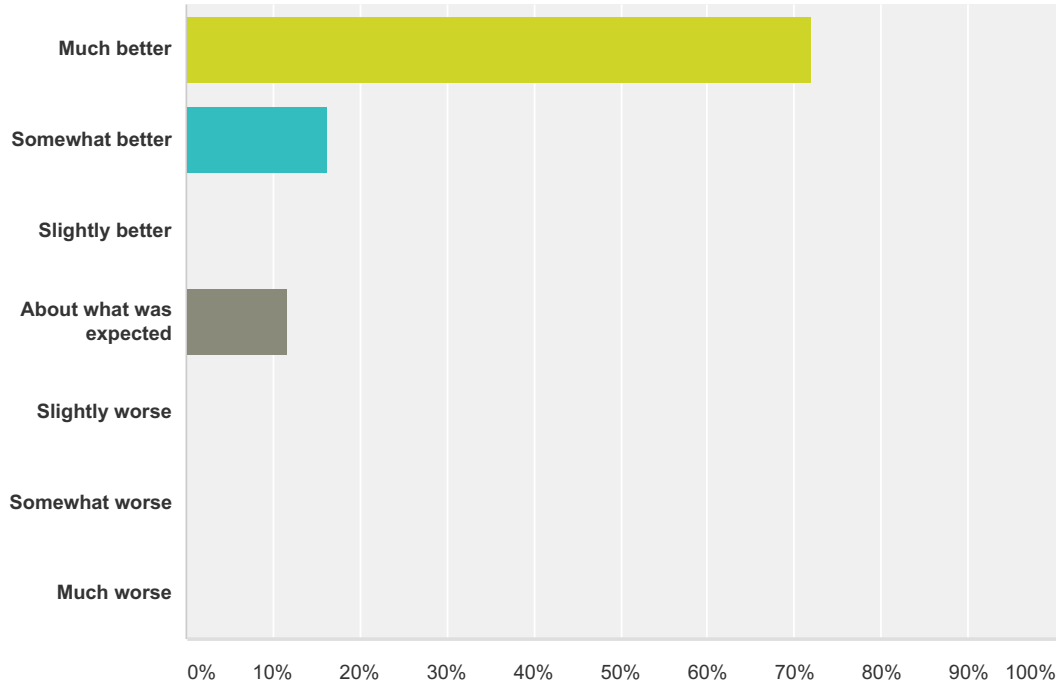
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11	So much of the efforts go toward the very professionals. There's not enough emphasis on the non managerial, accounting, etc. Some persons want just a job paying \$9 per hour.	4/29/2015 1:22 PM
12	Right now I tutor and try to promote OJT to my business major students. However, I am unaware that TYPROS has any connection with OJT, as a Catholic, I wish the local leadership of my faith would get involved with OJT, however, until my faith's local leadership gets out of the Dark Ages it probably won't happen (though Hope springs eternal)	4/29/2015 12:55 PM
13	newspaper articles are great if you can get someone to do a piece	4/29/2015 12:20 PM
14	recommendations work the best.	4/29/2015 12:19 PM
15	Tie it into one of the inspirational messages Asbury does on the radio in the morning.	4/29/2015 12:00 PM
16	I just sent an email to contacts at my church. I do not know anything about the Tulsa area ministerial association or how they could be involved but I would probably start there and then make contact with churches that are not part of that organization. Another idea is to partner with other professional organizations such as the American Society for Quality (ASQ) for people in the Quality business. I think there are organizations for accountants, HR, EHS, etc. see: http://www.quintcareers.com/professional_organizations.html	4/29/2015 11:46 AM
17	Use social media. Is there a Facebook page? I did not see one for OJT Tulsa. There are a lot of people who would friend this page and help promote it.	4/29/2015 11:39 AM
18	I believe OJT has a presence on Facebook. I would continue to share/post relevant information on Facebook, LinkedIn and Twitter. Possibly attend some of the job fairs, as funding allows.	4/29/2015 11:29 AM
19	Facebook	4/29/2015 10:57 AM
20	No	4/29/2015 10:45 AM
21	Various community calendars (TV, etc.)	4/29/2015 10:32 AM
22	Postings of flyers at health clubs/coffee houses/Arvest Bank? Many of these places have "public bulletin boards."!	4/29/2015 10:10 AM
23	Get a booth at the bigger farmers markets. There are a lot of highly educated, well informed but unemployed people there. Perhaps provide career guidance to young people at schools in the area? There is a large amount of wisdom and experience in the OJT that young people can benefit from to give them hope and direction.	4/29/2015 10:09 AM
24	Facebook, LinkedIn, TYPROs, various recruiters, unemployment offices	4/29/2015 10:07 AM
25	thank you for the newsletter	4/29/2015 10:06 AM
26	If you don't have a FB page, I would love to see that and follow events, speakers, etc that way!	4/29/2015 10:05 AM
27	Get Glen and Lisa to stand in the intersection at 71st and Memorial with signs.	4/22/2015 9:43 AM
28	hit up recruitment & staffing firms	4/21/2015 3:06 PM

**Q15 Was your experience with OJT
Tulsa better than you expected it to be,
worse than you expected it to be, or about
what you expected it to be?**

Answered: 43 Skipped: 1

OJT Tulsa Quality Improvement Survey



Answer Choices	Responses	
Much better	72.09%	31
Somewhat better	16.28%	7
Slightly better	0.00%	0
About what was expected	11.63%	5
Slightly worse	0.00%	0
Somewhat worse	0.00%	0
Much worse	0.00%	0
Total		43